

# Simplify Security Operations

***SureView's integrated software suite connects systems, processes, and teams***



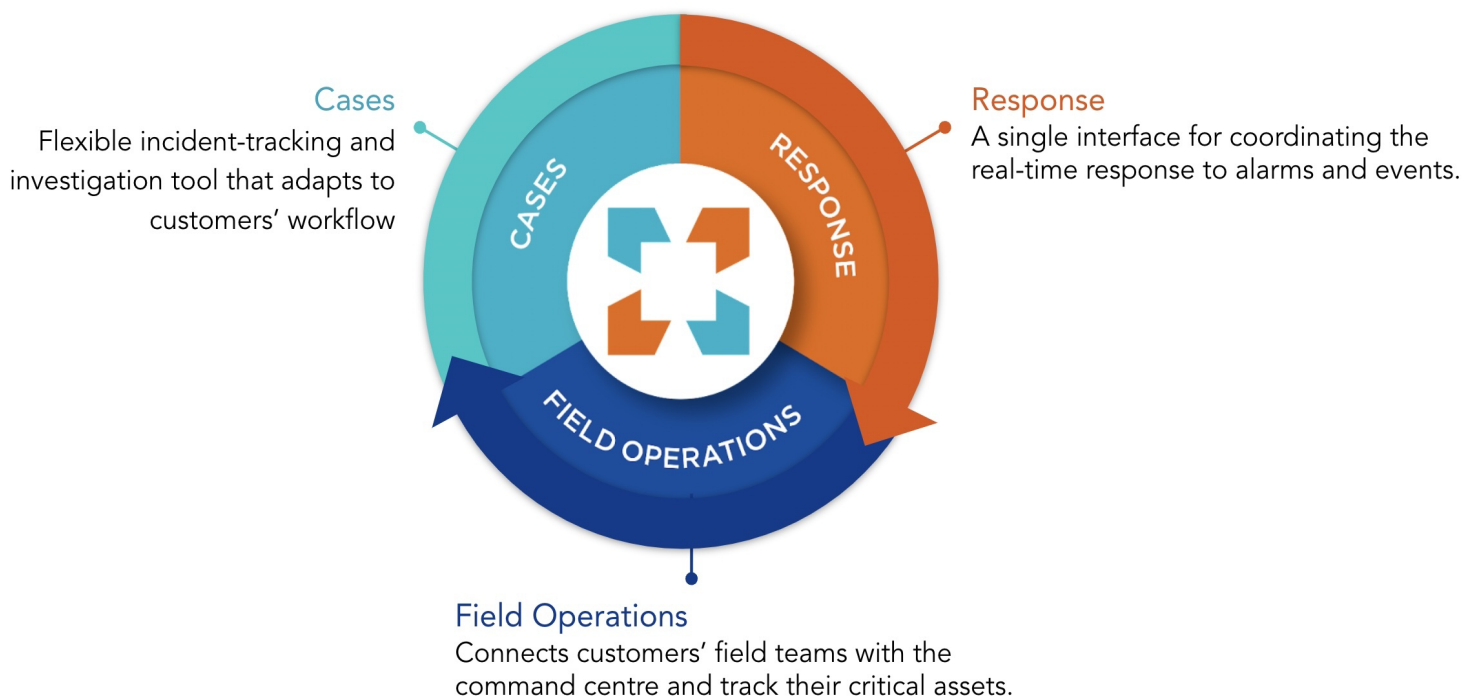
## The Challenge

In many security command operations, front-line staff use a myriad of different systems to manage and respond to different types of alarms and events. Some of these processes are time-consuming, manual, and often inconsistent. And, for many, the problem gets worse by the day. Teams are responsible for protecting more locations, assets, and people while using an ever-expanding list of systems and devices. This negatively impacts the security and safety of staff and critical organisational assets and drives up operational costs. Additionally, without proper reporting metrics, operational performance is difficult to measure and training and support costs are high.

## The SureView Operations Suite

SureView Operations suite addresses these challenges by providing security teams with a suite of software designed to coordinate their response to events—seamlessly integrating with their own, unique, array of security and business systems—regardless of the manufacturer, the format of the data, when it was installed, or where it's located.

The suite consists of 3 individual modules that can work independently or together. Delivered as SaaS (Software-as-a-Service) the software is designed for businesses and organisations of any size and can be up and operational within a week. The 3 modules are:

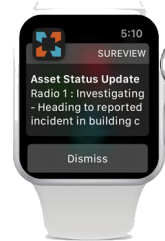
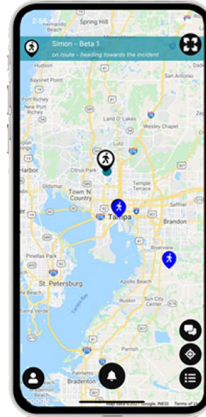




## SureView Response

*A single interface for real-time response to alarms and events*

SureView Response provides a single screen to coordinate the response to every alarm and event that comes into your command centre—from any system, any device, any source. Everything you need is right there—action plans, nearby cameras, maps and floor plans, call lists, etc. No more jumping from one system to another, every event is handled in a similarly consistent way, driving productivity and improving security outcomes.



## SureView Cases

*The flexible incident tracking and investigation tool that adapts to any workflow*

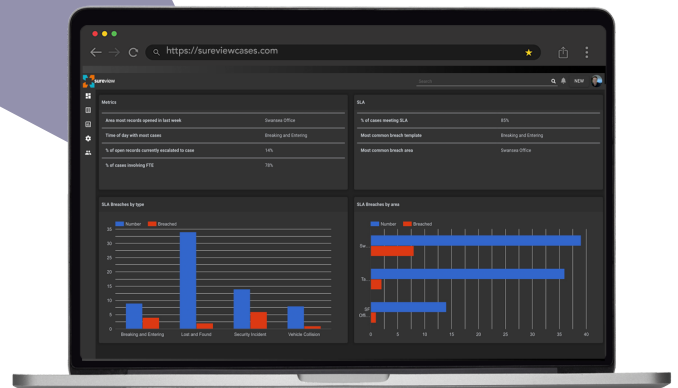
When an alarm or event requires further investigation or an incident record needs to be created, operations teams turn to SureView Cases. It's designed to automate common security workflows, ensuring compliance and delivering information from operations to investigations teams—immediately, succinctly, accurately. Whether your team is triaging an event or investigating afterwards, Cases gives teams the flexibility to create their own workflows—from recording the comings and goings of your vehicle fleet, to lost-and-found, to more serious incidents such as an injury or assault.



## SureView Field Operations

*Connecting your command centre with mobile teams*

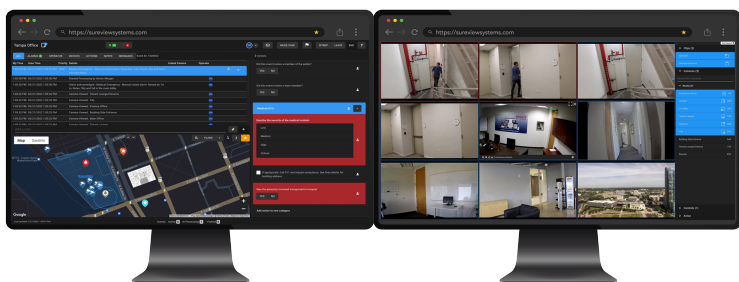
To further enhance the efficiency of security response, teams use SureView Field Operations to seamlessly connect the command centre with the field, providing real-time location and status information about field staff and critical assets. It provides the situational awareness and immediate communication that everyone needs. Using the SureView Mobile app, field staff can send and receive notifications of important incidents or status changes, and share video, photos, and notes back and forth with operations. With the touch of a button operators can bring key stakeholders into any event.



## Take action

### *Making Data-Driven Decisions*

The added advantage to integrating systems and processes into a single platform is that data is automatically standardised, providing a common operating picture for making Data Driven Decisions (DDDM). In one centralised view, Security leaders can instantly visualise, compare, and delve deeply into their data for a detailed picture of their entire security operation.



## It's Easy to Get Started

SureView Operations is offered as a SaaS (Software-as-a-Service) allowing security leaders to embark on a new project without completely overhauling their operation or incurring large capital expenditures. To learn more visit our website at [SureViewSystems.com](https://www.SureViewSystems.com) and book a demo to see the platform in action.



### **ABOUT SUREVIEW SYSTEMS**

SureView Systems is a global provider of software that improves the ability of security operation centers to manage and respond to security events. SureView is deployed successfully in a wide variety of environments including law enforcement, transportation, critical infrastructure and commercial organizations. SureView supports the largest integration library in the industry, enabling ease of deployment and system administration for a wide variety of organizations across the globe. SureView Systems is an ISO27001 certified company and software is compliant with the most demanding corporate standards for IT and Networking security.

### **More Information.**

For more information please contact SureView at 1-888-387-2860 or visit us [www.SureViewSystems.com](https://www.SureViewSystems.com)

