## SureView Response Features

	Essentials	Plus	Pro
Usage			
Minimum No. Users (if Purchased Module alone)	5	10	25
Media & Event Retention (Storage) Included per Month	250GB	1TB	2.5 TB
Bandwith (per month) Included per Month	250GB	1TB	2.5 TB
Includes:			
Response Interface	<ul> <li>Image: A start of the start of</li></ul>	$\checkmark$	
Alarm Queue	<ul> <li>Image: A start of the start of</li></ul>	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
Activity Log	<ul> <li>Image: A start of the start of</li></ul>	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
Auditing	<ul> <li>Image: A start of the start of</li></ul>	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
Event Search	$\checkmark$	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
Sharing & Collaboration	<ul> <li>Image: A start of the start of</li></ul>	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
Insights Reporting	<ul> <li>Image: A start of the start of</li></ul>	$\checkmark$	<ul> <li>✓</li> </ul>
Camera Playback	X	<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>Image: A start of the start of</li></ul>
Live Video Auditing	X	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
Post Alarm Recording	X	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
Pre Alarm Recording	X	X	<ul> <li>Image: A start of the start of</li></ul>
Integrations			
Standard Based Integrations: Alarms	$\checkmark$	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
Standard Based Integrations: Video	<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>Image: A start of the start of</li></ul>
Access to Class 1 Integrations	X	<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>Image: A start of the start of</li></ul>
Access to Class 2 Integrations	X	<ul> <li>Image: A start of the start of</li></ul>	<ul> <li>Image: A start of the start of</li></ul>
Access to Class 3 Integrations	X	X	<ul> <li>Image: A start of the start of</li></ul>
Access to Class 4 Integrations	X	X	<ul> <li>Image: A start of the start of</li></ul>
Admin			
Multi-Factor Authentication	<ul> <li>Image: A start of the start of</li></ul>	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
SSO / SAML	X	X	<ul> <li>Image: A start of the start of</li></ul>
API Support	X	X	<ul> <li>Image: A start of the start of</li></ul>
On Premise Installation Available	X	X	<ul> <li>Image: A start of the start of</li></ul>
Support			
Standard Level Support - Online Support Portal, Email, Chat	<ul> <li>Image: A start of the start of</li></ul>	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
Priority Level Support - Phone M-F, 9-5	X	$\checkmark$	$\checkmark$
Gold Level Support - 24/7 365 Phone Support	X	$\checkmark$	<ul> <li>Image: A start of the start of</li></ul>
Features			
SureView Automate	X	X	<ul> <li>Image: A start of the start of</li></ul>
SureView Status		<ul> <li>Image: A start of the start of</li></ul>	

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