

SureView Response Features



	Essentials	Plus	Pro
Usage			
Minimum No. Users (if Purchased Module alone)	5	10	25
Media & Event Retention (Storage) Included per Month	250GB	1TB	2.5 TB
Bandwith (per month) Included per Month	250GB	1TB	2.5 TB
Includes:			
Response Interface	✓	✓	✓
Alarm Queue	✓	✓	✓
Activity Log	✓	✓	✓
Auditing	✓	✓	✓
Event Search	✓	✓	✓
Sharing & Collaboration	✓	✓	✓
Insights Reporting	✓	✓	✓
Camera Playback	✗	✓	✓
Live Video Auditing	✗	✓	✓
Post Alarm Recording	✗	✓	✓
Pre Alarm Recording	✗	✗	✓
Integrations			
Standard Based Integrations: Alarms	✓	✓	✓
Standard Based Integrations: Video	✓	✓	✓
Access to Class 1 Integrations	✗	✓	✓
Access to Class 2 Integrations	✗	✓	✓
Access to Class 3 Integrations	✗	✗	✓
Access to Class 4 Integrations	✗	✗	✓
Admin			
Multi-Factor Authentication	✓	✓	✓
SSO / SAML	✗	✗	✓
API Support	✗	✗	✓
On Premise Installation Available	✗	✗	✓
Support			
Standard Level Support - Online Support Portal, Email, Chat	✓	✓	✓
Priority Level Support - Phone M-F, 9-5	✗	✓	✓
Gold Level Support - 24/7 365 Phone Support	✗	✓	✓
Features			
SureView Automate	✗	✗	✓
SureView Status	✓	✓	✓